



KONICA MINOLTA

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BUSINESS EQUIPMENT

News Release

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Konica Minolta Honors Advanced Business Equipment of Asheville, North Carolina with 2013 Pro-Tech Service Award for Service Excellence

Ramsey, N.J. and Advanced Business Equipment, Asheville, N.C. – August 28, 2013 – Konica Minolta Business Solutions U.S.A., Inc. ([Konica Minolta](#)) today announced that Advanced Business Equipment of Asheville, North Carolina has been honored with a 2013 Pro-Tech Service Award, which recognizes those Konica Minolta dealerships that demonstrate the highest commitment to customer support and satisfaction.

“Providing excellent service has become increasingly important in our industry, and Konica Minolta is committed to assuring the highest performance standards across our organization,” says James Ingrassia, vice president, solutions support division, Konica Minolta Business Solutions U.S.A., Inc. “The Pro-Tech Service Award represents Konica Minolta’s gold standard for service competence and proficiency. There is no higher honor for an authorized Konica Minolta dealer partner and Advanced Business Equipment should be very proud of its achievement.”

As a 16 consecutive year Pro-Tech Service Award winner, **Advanced Business Equipment**, headed by Kevin Jackson, CEO is dedicated to delivering professional, reliable service and maximum performance for Konica Minolta’s award-winning lines of digital imaging products. To attain the Pro-Tech standard, each element of Advanced Business Equipment operation was evaluated and measured, including its management skills, inventory control systems, technical expertise, dispatch systems and customer satisfaction ratings.

“The Pro-Tech Service Award is a mark of distinction which we are proud to showcase as it symbolizes our commitment to offering the best business practices in our marketplace,” said Kevin Jackson, CEO, **Advanced Business Equipment, Asheville**. “This award certifies to our customer base that we have the skills, people and systems to keep their Konica Minolta equipment operating at the highest level of productivity. Additionally, it provides our customers another great reason to count on Konica Minolta and **Advanced Business Equipment** for all of their printing needs.”

About Konica Minolta

Konica Minolta Business Solutions U.S.A., Inc. is a leader in advanced document management technologies and IT Services. For the fifth consecutive year, Konica Minolta was recognized as the **#1 Brand for Customer Loyalty** in the MFP Office Copier Market by Brand Keys. BLI has named Konica Minolta **2012 “Document Imaging Solutions Line of the Year”** and **“A3 MFP Line of the Year”** award winner for the company’s solution portfolio and award-winning line of bizhub Multifunctional Products. For more information, please visit www.CountOnKonicaMinolta.com and follow Konica Minolta on [Facebook](#), [YouTube](#), and [Twitter](#).

About Advanced Business Equipment

Locally Owned Since 1981, Advanced Business Equipment has provided a wide range of superior office equipment solutions to businesses and organizations throughout Western North Carolina and Upstate South Carolina. Our service team has been awarded the prestigious Konica Minolta Pro-Tech Award every year since inception. Advanced Business Equipment is recognized year after year for excellence in sales, training, and product knowledge providing you with the best document solutions. For more information, please visit www.abecarolina.com or stop by one of our showrooms at 3072 Sweeten Creek Road, Asheville NC or Carter Court at Pelham 14-C1 Brozzini Court, Greenville SC.

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