

Field Technician

We are seeking outstanding candidates to join the service team in our Western North Carolina market for the position of **Field Technician**. As a Field Technician, you will perform a full range of on-site maintenance and repairs on assigned products including technical diagnostics, break/fix, network installation, removal and customer call assistance. You will also be responsible for managing your territory, inventory and customer relationships, along with maintaining a high level of customer satisfaction. As an ABE employee you will be given the training and the tools necessary to be successful.

As a full time employee you will be eligible for Health Insurance, Life Insurance, Supplemental Benefits, Vacation Time, Paid Holidays, Personal Time and participation in our 401k Plan.

This is a great opportunity for someone who wants to pursue a long term career with stability, growth and financial rewards with an established, stable company.

Qualifications

- Prior Service Experience on Copiers, Printers or Fax Machines – Preferred
- Comptia N+ and/or A+ Certification Preferred
- Canon and/or Konica Minolta experience a plus
- Networking Knowledge
- Skilled Computer Knowledge
- AC/DC Circuitry Knowledge
- Excellent Analytical and Problem Solving Skills
- Good Interpersonal Skills
- Excellent Team Player
- Excellent Time Management
- Excellent Focus on Customer Satisfaction
- Network Connectivity Experience Required
- Self Motivated and Dependable, Results Focused
- Ability to work independently at a customer site.
- Must work well with customers and exhibit professional appearance and demeanor at all times

Responsibilities

- Successful completion of training classes and effective servicing of those products.
- Maintain tool kit, supplies, and accurate inventory for assigned territory
- Show measurable progress in technical abilities, troubleshooting techniques and productivity
- Must maintain the minimum call per day average
- Utilize an up-to-date file of service manuals, part books and other service literature using the laptop issued to them
- and develops familiarity with contents
- Must follow the policies and procedures set forth by Advanced Business Equipment
- Manage territory, inventory and customer relationships, along with maintaining a high level of customer satisfaction.
- Perform full range of on-site maintenance and repairs on assigned products to include technical diagnostics, break/fix, network installation, removal and customer call assistance

If you feel you possess the combination of skills and experience that make you a great fit for this position, email your resume to careers@abecarolina.com

Thank you!